



## ELEVATING THE POLICYHOLDER EXPERIENCE WITH FLEXIBLE BILLING SOLUTIONS

As one of the leading billing solutions in today's market, SmartPay takes the hassle and unpredictability out of the billing process. With over 30,000 policyholders already benefiting from our user-friendly platform, we streamline your payment process by reducing the number of checks you need to write and payments you need to remember. This allows you to focus on what truly matters – the success of your business.



### HOW IT WORKS

At SmartPay, we aim to provide the best experience for policyholders. Here's how our platform streamlines the premium payment process:

- Policyholders report their payroll through the SmartPay platform
- SmartPay calculates the premium due based on the reported payroll
- SmartPay debits the premium directly from the policyholder's bank account
- SmartPay then pays the premium to the insurance provider

By using SmartPay, premium payments are based on actual payroll, ensuring that the audit at the end of the policy term closely matches the premium paid. This minimizes the chances of large, unexpected payments or refunds.

### SMARTPAY BENEFITS

- ✓ **Consistent Coverage and Rates:** Thanks to our extensive network of insurance providers and payroll vendors, you can maintain the same coverage and rates.
- ✓ **Real-Time Payroll Reporting:** Report actual payrolls in real-time and enjoy the convenience of making cash-flow-friendly payments with each payroll reported.
- ✓ **Eliminate Surprise Payments:** Say goodbye to large, unexpected payments and unpredictable end-of-term audits.
- ✓ **Dedicated Customer Support:** Our Customer Success team is available Monday through Friday, 8 a.m. to 8 p.m. ET, to answer any of your questions and provide support.



#### SMARTPAY CUSTOMER



*"It's been a pleasure working with the SmartPay team over the last several years. The partnership and business relationships built with the team have been exceptional. They have always been extremely helpful and quick to respond to any questions and requests. When we're working with SmartPay on a particular client, we know that client is in good hands."*

### CONTACT SMARTPAY CUSTOMER SUPPORT

Have questions or looking for more information? Contact the SmartPay Customer Support team by phone, email, or chat:

📞 877.905.0786

✉️ [support@smartpayllc.com](mailto:support@smartpayllc.com)

💬 [www.smartpayllc.com](http://www.smartpayllc.com)

### PROUDLY PARTNERING WITH

